



UIGC NEWS



UCE targets mass industry with new course offer

UNIVEN Continuing Educa- ated around a course that is “With every corporate, or- quire training in the funda- tion’s (UCE) new Customer perceived essential to and ganisation and government mentals of professional con- Service training course is all the perfect fit for the entire department in the world duct,” stressed UCE’s Opera- the rage. Through its digital South African service indus- required to excel in stake- tions Manager, Ms Thanyani and direct marketing cam- try. holder engagement, this Nekwakwani. She added that besides in- weeks ago, it features a veloped to provide solutions to spur on individuals and person training that could be course that is aimed at en- to the obstacles experienced teams seeking solutions to conducted on-site or at hancing the all-important in the quest for service ex- challenges related to cus- UCE’s training facility on the customer experience and is cellence and underscores tomer care and striving to University of Venda an investment in the future the importance of delivering excel at it. The course will (UNIVEN) campus, the of any institution. the highest level of service further greatly benefit broad course can be attended Upon UCE launching the to elevate the experience of spectrum union leadership online. offer, engagement with clients and further develop representing membership “Going global is what we at stakeholders had been initi- brand value and trust. across industries who re- UCE are on about!”

UIGC expectations high for favourable audit outcome

As auditing of the financial proved outcome. cluded on time. that UIGC is in good financial affairs of UNIVEN Innovative UIGC’s acting Chief Financial “The review of internal con- health,” he stated. Growth Company (UIGC) is Officer (CFO), Mr Nditsheni trols is showing signs of im- “We’re expecting an im- due to conclude towards the Tshithavhane, indicated that provement, which is in line proved audit outcome based end of the month, expecta- the process was running with the strategy to ensure on the efforts of all entities tions are high for an im- smoothly and should be con- throughout the past year.”

<p>UIGC Security to join safety campaign - p2</p> 	<p>UCE welcomes ECD Class of '25 - p2</p> 	<p>Managerial training for supervisors - p3</p> 	<p>UCE skips the blah-blah - p6</p> 
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UIGC Security to join off-campus student safety campaign

A UIGC Security component led by UNIVEN students is set to join an upcoming safety campaign of the University of Venda (UNIVEN) and its campus Policing Forum (CPF) scheduled for this weekend. According to the Head of UIGC Security, Mr Avhahani Maberegisi, the campaign would be aimed at addressing safety at non-accredited residences inhabited by UNIVEN students. He mentioned that Maun-gani and Ngovhela have been identified as target areas for this Saturday and Sunday's outreach activities. It was expected that 3 000 whistles, that were procured by UNIVEN for this purpose, would be handed out to students during the planned series of engagements to provide them with a safety measure that could be used when falling victim to crime, he indicated. Mr Maberegisi further stressed that the safety of UNIVEN students at residences that were not accredited by the university and predominantly offering cheap accommodation solutions without the necessary security precautions, remained a concern.



Mr Tshenuwani Neshakadza of UIGC Security shows off one of the whistles.

UCE welcomes ECD Class of 2025 to exciting learning journey



UCE's Early Childhood Development (ECD) Class of 2025 recently underwent orientation marking the start of their learning journey.

The session was designed to welcome students to the learning experience and provide them with insightful information about course structure, expectations and the significance of their chosen career path. A highlight of the event was an engagement with Prof Ndileleni Mudzielwana, a veteran in Early Childhood Development, who shared her expertise and emphasised the importance of the qualification in shaping the future of early education. Her insights inspired students, reinforcing the critical role they will play in nurturing and educating young children. The ECD Level 4 qualification equips students with

essential skills and knowledge to become competent early childhood practitioners. Following the orientation, students officially commenced their classes in mid-March when embarking on a structured learning programme that will prepare them for careers in early childhood education.



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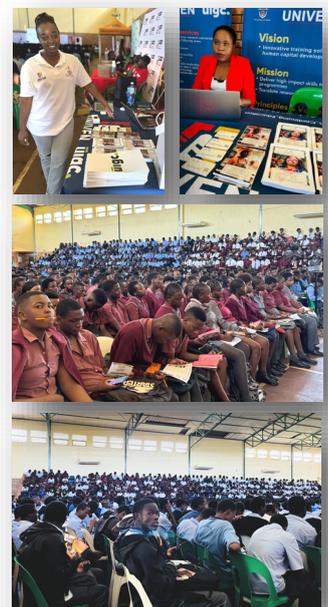
Security guards equipped with essential supervisory skills



Ten of UIGC Security's management and operational lights the importance of con- guards recently underwent efficiency within the security tinuous professional devel- Supervisory Management sector. The session covered opment in the security in- Training aimed at enhancing key aspects such as leader- dustry, ensuring that super- their leadership and man- ship principles, conflict reso- visors are adequately agement capabilities. lution, communication strat- equipped to effectively lead The one-day training course egies and performance man- their teams while maintain- was facilitated by Mr agement, equipping partici- ing the highest standard of Nditsheni Magala, an expert pants with the necessary service. in the field who provided skills to take on supervisory **Connect with UCE via in-** valuable insight into effec- roles with confidence. The **fo@univentraining.co.za** tive supervision, team man- training programme high- or **063 962 0978**.

Team UIGC/UCE engages 2 500 Grade 12s during Nzalo Careers Expo

UIGC and UCE's joint mar- dressed learners on UCE's various institutions and keting and operations team varied course offerings. fostered a collaborative recently had the opportuni- The event provided a valua- environment for learners to ty to sell UCE's course list to ble platform for engaging gather information from an estimated 2 500 Grade prospective students on multiple academic and 12s during a career expo UCE's diverse portfolio and training providers. hosted by Nzalo Careers in career opportunities. The The overwhelming turnout Thohoyandou. day's programme, highlighted the importance During the expo UCE Oper- attracting learners from of career expos to guide the ations Manager, Ms Than- various schools, further youth in making informed yani Nekwakwani, ad- featured exhibitors from future career decisions.





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Enhancing security services through customer care training

Thirty UIGC Security guards on enhancing professional- sions on handling difficult gained would ensure a more recently participated in an ism, improving interaction situations with professional- efficient customer-friendly intensive Customer Care with stakeholders and fos- ism and empathy. service. The course high- Training session, aimed at tering a customer-focused Afterwards participants ex- lights the importance of equipping them with essen- approach. pressed confidence in apply- customer care across all tial communication and ser- Throughout the sessions ing their newly acquired industries, reinforcing the vice skills. participants engaged in skills during execution of notion that quality service

The two-day training course, practical scenarios, role- their responsibilities and extends beyond traditional facilitated by UCE, focused playing exercises and discus- agreed that the knowledge customer service roles.



Early Childhood Development (ECD) Class of '24 sits for final exam

Early Childhood De- The exam marked a Following their unwa- ic achievements but velopment (ECD) significant milestone vering commitment also pave the way for practitioners from in their learning jour- and hard work the next step to- the 2024 co- ney and forms a cru- throughout the pro- wards contributing to hort recently sat for cial part of the pro- gramme, the stu- the early childhood their External Inte- cess of assessing dents now eagerly education sector. grated Summative competency and await their results Assessment (EISA) readiness to enter that will not only * See story on p2 exam. the professional field. reflect their academ-

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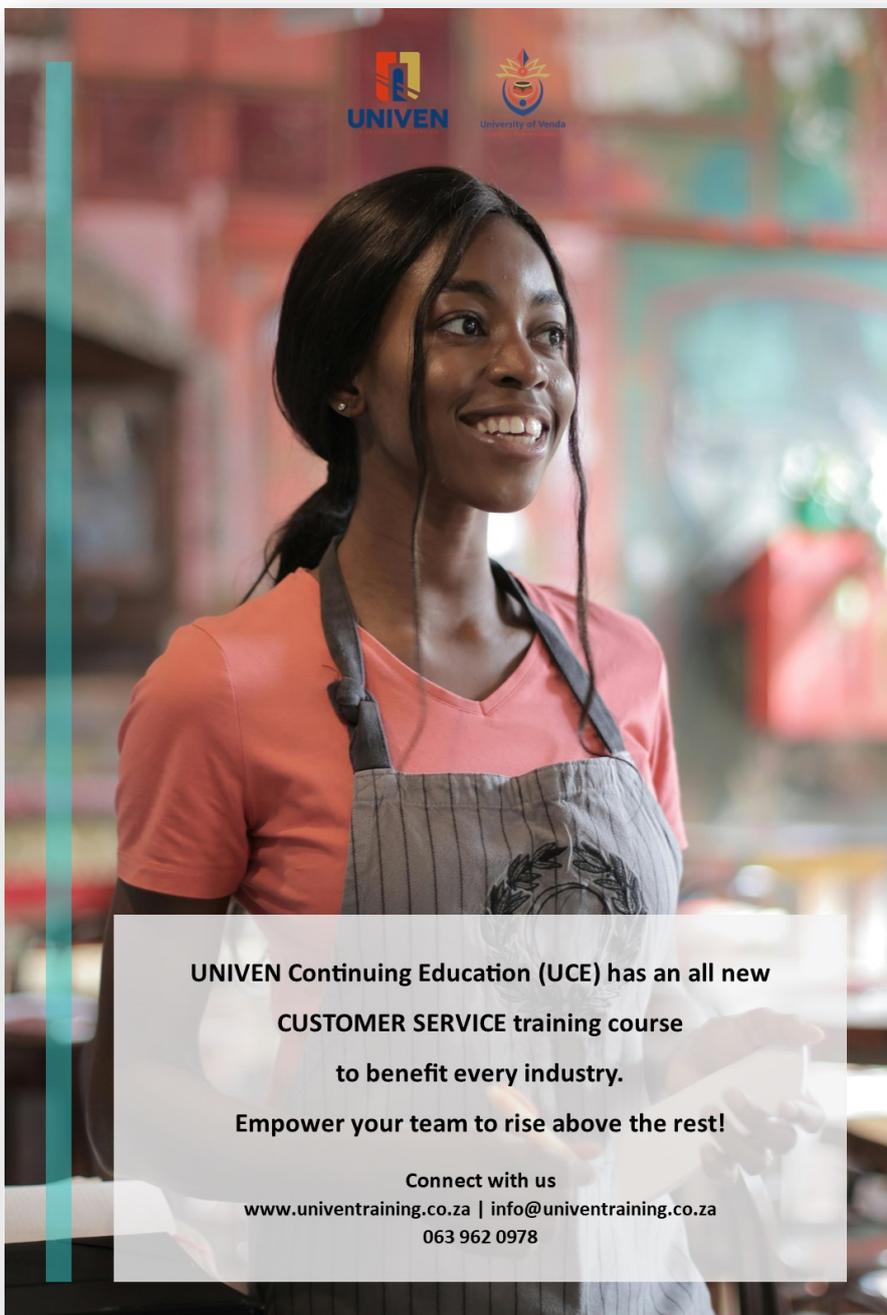
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This Friday we won't merely be commemorating another public holiday. We will take the time to pay homage to the generations before us who fought and attained the right of expression in its various forms, as enshrined in our Constitution. May we never take it for granted.

**HAPPY
HUMAN
RIGHTS
DAY, SA!**

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UCE cuts through the noise, skips the blah-blah with course portfolio

UNIVEN Continuing Education (UCE) is synonymous with course packages that are just the right fit in today's fast-paced career world.

Because they stand in the corporate world themselves, the team at UCE knows what is applicable to survive in any environment, whether a school-leaver with big plans, a small business operator or a big company CEO looking for solutions. Like their brand new top-notch Customer Service course.

When it comes to the necessary skills and tactics required for staying afloat, they have just the right course content to see you through. Trust them when they say they've got you.

But rather see for yourself. Give them a call.